

### BECAUSE INDEPENDENCE LOOKS DIFFERENT FOR EVERYONE





the-league.org The Voice Opportunity





John Guingrich President/CEO

#### A message from the President/CEO

Wow, what a year this has been! While I could focus on the struggles that everyone faced, I'd rather focus on the positive and the successes that The League and our peers with disabilities have experienced. Our services were deemed essential by our federal funders, and more importantly, they were deemed essential by those we serve. We worked hard to help keep as many people safe and independent as possible despite having to close the physical building for a period of time.

I credit our Board, volunteers, staff, and donors for the successes we had. Board members were always ready to help us make critical policy decisions to meet the pandemic shifts. Our staff and volunteers jumped in to serve our consumers quickly and safely. Finally, our foundation, corporate, and individual donors stepped up to the plate and nearly tripled the support they gave us!

Our Case Coordination services were close to meeting the same number of people served in FY19, but Information and Referral went through the roof, exceeding our target by 25%! Case Coordinators were proactive to ensure that consumers didn't go without medication, dealing with food insecurity, homelessness, and social isolation. Our In-Home Care and In-Home Health Care teams continued to provide services in the homes of people with disabilities, allowing them to stay independent and safe, while avoiding nursing home placement. DeafLink interpreters remained steadfast in the community, and were often on frontlines of the pandemic in physicians' offices and emergency rooms where communication was most critical. **I am so proud of this team!** 

This year was a time of transformation and reimagination! We formed a Resource Development Department to focus strategically on how we engage volunteers and donors. Our Advocacy Coordinator became the first certified ADA Coordinator in Allen County and at The League. To make certain we have the right people in the right positions to strengthen our impact and culture, we hired our first ever Director of Human Resources. Finally, we invested in personal and professional growth with expanded training and collaborations, such as with Mental Health of America to focus on personal wellbeing and how to assist consumers dealing with feelings of isolation.

The League benefitted from such programs as the Paycheck Protection Program (PPP) and the CARES Act. The PPP helped us keep everyone employed and serving our consumers. The CARES Act allowed us to upgrade our technology to allow for remote work, help people out of nursing homes, and forge stronger partnerships with Wellspring Social Services and Community Transportation Network, to help meet basic needs of our consumers.

We are incredibly grateful for YOU! We commit to continually leaning into our mission and being good stewards of your investment in The League. With that, we are looking forward to the exciting future ahead! **Thank you!** 

Sincerely, John Duin

## 70 YEARS Growth & Impact

The seeds of change were planted in Fort Wayne when Helen Keller came to our community to challenge residents to improve services for the Blind. Her advocacy and fundraiser resulted in the creation of the Allen County League for the Blind by 1950, known today as **THE LEAGUE.** 

Over the years, the organization went through a few changes, leading to growth and greater impact in the lives of people across Northeast Indiana. In 1981, the organization became the State's first Center for Independent Living, and in 1991, updated its mission and purpose to begin serving people with any type of disability.

Today, The League impacts the lives of more than 2700 people annually.

#### In her own words...

I'm a Sophomore at the University, and I have been working with Remi for Orientation & Mobility Training. I began to learn the campus during the summer before my Freshman year, and learned a few routes but I lacked confidence. I needed and HAD to find help getting to where I needed to go. I was not the best at being Independent.

This summer, Remi discovered a spark of new confidence in me that likely came from simply familiarizing myself with my surroundings. I had a renewed desire to be Independent. I continued my work all summer, even though at times I would be worried or frustrated. I have continued to improve by practice and a desire to learn.

I attribute three things to my success. 1) Trust in my abilities. If I don't do this, I let worry get in my way -- I can do a lot. 2) The constant desire to learn. This motivates me to continue working on my goals to independence. And number 3) Having people who support me along the way. Remi has not only taught me, but she has supported me. Some people do their job for the money, but Remi cares deeply for all of the people she helps, including me. She wants the best for them. She encouraged and supported me every step of the way, and I am incredibly grateful for her. I do not know where I would be or what I would do without her constant care.

#### A personal note from Hailey\*, age 18

Hailey\* is blind, and has been involved with The League for many years. She first became involved with our Youth Service program and advocacy support for her IEP, and now as a young adult in college, receives Orientation & Mobility Training. \*Name changed for privacy

#### MISSION

The League's mission is to provide and promote opportunities that empower people with disabilities to achieve their potential.

#### VISION

The League's vision is full inclusion of people with disabilities in all aspects of community life.

#### The League Board of Directors

Lana Keesling, Board Chair Robert E. Lee, Ph.D, Vice-Chair Shannon Johnson, Secretary Lisa Poole, Treasurer

> Kimberly Bell Ronald Duchovic, Ph.D. Fred Eckert, MS,PCC James Ezell Kamonte Grayson Alan Grinsfelder Charles Hatten Verleish Jones, Ed.D. Jenny Kissel, PHR Lon Leech, P.E. LEED AP Nikki Quintana

### **VALUES & BELIEFS** At The League, we: Value people with disabilities Value consumer control **Value equal opportunity** Value diversity of thought & ideas Value the community **Value quality**

We believe that people with disabilities are the experts in what they need and the goals they choose to create. We simply serve as partners and guides in the process.

#### **Counties in Northeast Indiana\***

Adams Allen DeKalb Huntington Jay Kosciusko LaGrange Noble Steuben Wells Whitley

\*In addition to its primary service area in Northeast Indiana, The League's Senior Blind Services also serves the following Indiana Counties: Elkhart, Marshall, St. Joseph, and LaPorte. DeafLink also provides American Sign Language services across the Tri-States.

# WHO WE SERVE

The League serves people with any type of disability of all ages within its geographic service area. Individualized case coordination is provided to meet the unique needs of the people we serve. 609 people were served across all programs this year.



The League's mission is fulfilled through three divisions and more than 14 different programs and services. As a Center for Independent Living, The League requires the following FIVE CORE SERVICES:

INDIVIDUAL & SYSTEMS ADVOCACY

**INFORMATION & REFERRAL** 

INDEPENDENT LIVING SKILLS TRAINING

> PEER SUPPORT TRANSITION

# **CORE SERVICES**

# & REFERRAL

# 2,078 Individuals

format

who received Information & Referral services during the year. The pandemic resulted in an increase of nearly 30% as people with disabilities and others in the community were seeking resources.

The League's Information & Referral program assists people with any type of disability by connecting them with and locating the resources they need to maintain, gain, or increase their independence. People who do not qualify for service, live outside The League's service area, businesses or loved ones of people with disabilities are able to call to ask questions about disability related topics or resources.

# Individual and Systemic ADVOCACY

### is at the HEART of all we do!

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Advocacy is a key element in achieving The League's vision of full inclusion of people with disabilities in all aspects of community life. Through systemic advocacy efforts, The League works to educate the public about barriers to full inclusion such as accessibility, public transportation, housing, education and more. Individual advocacy is achieved by empower people with disabilities how to self-advocate while at times, working alongside them in more difficult and personal challenges with systems and supports. **1,100** hours

devoted to community change including: Advocating on key community issues to reduce barriers to people with disabilities being fully included in community life.



League staff engaged in systemic advocacy through education and involvement on national, state, local, and community boards, committees, and advocacy projects.



individuals and followers engaged with digital platforms and social media.



Together is better. We collaborated with **49** organizations in northeast Indiana to open opportunities for young people and adults with disabilities.

### TRANSITION

People transitioned OUT of Institutions

> People diverted FROM Institutions

# because home & community living Sindependence

#### **COMMUNITY LIVING SKILLS**

(Formerly known as Independent Living Skills)

This program provides the individualized case coordination and the training, tools, advocacy and supports for consumers (people with disabilities) at risk of losing their independence in some way due to their disability.

# PEER SUPPORT

### WHY?

People with disabilities are the experts in what they need and want. Peer Support is a way for people with disabilities to come together to share social time, help each other navigate challenges or simply participate in educational activities.

#### **Peer Support Groups**

Allen County Adult Peer Support Groups meet on the 1st, 2nd, & 4th Thursdays each month. Rural Adult Peer Support Groups meet regularly each month. The Youth Services program offers Peer Support Groups for both youth with disabilities and parents/caregivers of children with disabilities throughout the year.



People with disabilities accessed In-Home Care

### HOME CARE plus

The League's Home Care Plus program was created in 2009 to help people with disabilities receive the homemaking and attendant care services they need to support their independence. It provides non-medical staff services in the homes of the people we serve.

# 8,665

**Consumer Hours Used** 

People with disabilities accessed In-Home Health Care

Since 2017, the Home Health Care Plus program helps League consumers receive the in-home support services they need to maintain their independence. Services are provided by skilled healthcare staff in the homes of people who are elderly or have a disability.

522

Consumer Hours Used

HOME HEALTH CAR

#### FACT: Did you know that 5% of the world's population is Deaf or Hard of Hearing?

ACCESSIBILITY

the ease by which people can receive,

understand and act upon communications

and services being offered

A Division of The League

According to the World Health Organization

In Fiscal 2020, DeafLink made a difference.



People accessed communication with American Sign Language Interpreting Services

### ACCESSIBLE COMMUNICATION A MISSING PIECE TO INCLUSION!

245

Fulfilled Sign Language Interpreting Assignments

# **YOUTH SERVICES**

Serving youth with any type of disability ages 3 to 24 Inclusive Activities \* Lifeskills \* Adult Transition Social Skills \* Peer Groups \* Self-Advocacy \* Camps

Total Youth with Disabilities Served in Fiscal 2020

Total Youth who attended inclusive camp programs

192



"I can't change the direction of the wind, but I can adjust my sails to always reach my destination." ~ Jimmy Dean



Consumers received of Assistive Technology

## **ASSISTIVE TECHNOLOGY**

# **BRAILLE SERVICES**

Braille documents produced

Braille pages produced

4.0

2,215

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Braille business cards produced

## DEEMED ESSENTIAL SERVICES

# PANDEMIC

COVID-19 Response at the league To say that 2020 was a challenge is an understatement. The COVID-19 pandemic affected the lives of many in our community, nation and across the globe.

At The League, our services are deemed essential. While at the beginning, we were forced to leave the building for the protection of our team and consumers, we did not cease services and we did not furlough any team members.

The demand for our services saw an increase in many of our programs, especially in our Information & Referral (32%) as people with disabilities and their families sought out critical resources. We saw a need growing for people with disabilities to secure basic resources such as food, but due to increased health risks - they were unable to go out of their home to secure them.

We partnered with agencies such as Wellspring on Wheels, CTN, and Community Harvest to meet some of these basic needs during the pandemic. We took advantage of the Cares Act Fund to help people with disabilities transition out of nursing homes and secure independent housing and/or home modifications as the increase of COVID19 and death was greater in institutionalized settings.

We took the time to reimagine HOW we did our services, and got creative to meet the needs of the consumers we serve during this year. When possible, many services and meetings were attended remotely, or as we returned to the building, with added safety measures of wearing masks, social distancing and by addition more santitizing stations.



#### THANK YOU: 1963 Volunteer Hours contributed to IMPACT!

### #GI**≫INGTUESDA**Y

On December 3, 2019, The League participated for the first time in the National Giving Tuesday day of philanthropy. We took advantage of a giving match from AWS Foundation, up to \$10,000.

# \$7,712 Raised



Due to COVID19 - The League participated in a responsive Giving Tuesday NOW campaign made possible by the Community Foundation of Greater Fort Wayne on May 5, 2020.





\$525

Matched by

COMMUNITY

of Greater Fort Wayne

#### The League has 2 annual fundraiser events annually: Suds in the City & Blues Bash.

Transmit in the tail interstation



OCTOBER 19TH, 2019 Craft Beer & Wine Tasting Live and Silent Auctions



#### **Total Revenue Raised**

Due to the COVID19 pandemic, this year's Blues Bash went VIRTUAL! Streamed live via @Can't Stop the Blues Facebook page.





August 23 & 24, 2020 VIRTUAL Event



# THANK YOU, DONORS!

#### **Foundations & Trusts**

Arnold, Howard P Foundation AWS Foundation Baade Charitable Trust Colby Family Foundation Community Fdn of Greater Fort Wayne The Council on Senior Services DH Jones Family Foundation English, Bonter, Mitchell FDN Foellinger Foundation Journal-Gazette Foundation Kuhne, Charles Charitable Foundation Lela M Fetters Trust Lincoln Financial Group Foundation Magee O'Connor Foundation Marie H. Brookreson Trust McMillen Foundation, Inc. National Christian Foundation Noecker Family Foundation Percy Hammond Walsh Foundation The Prophet Sisters Foundation Raker , M.E. Foundation Renaissance Charitable Foundation RMSM Foundation Schneider, Dr. Louis & Anne B Somerville Charitable Trust Stucky, Mary Margaret Testamentary Trust United Way of Allen County The Waterfield Foundation Wilson, Edward M. & Mary McCrea FDN Zollner Foundation

#### **Individuals & Businesses**

**3 Rivers Federal Credit Union** Douglas Abramowski Tony and Tina Acosta Svlvia Adams Kenneth Albin Ambassador Enterprises Anna Andrews Arcola Lions Club William Argus Tom Barfell Beacon Heights Church of BRE Pamela Beckford **Kimberly Bell** Anita Bencivengo Benevity Community Impact Fund Kathleen Choka **Toby Berk Kelley Beuchat** 

Blackburn and GreenBruce CoburLoufoua and Angelina BoungouCaroline ColLance BowmanMarty and JuNelson BrackinSean CollinsSandra BrehseKatia CookBrimfield & Rome City Lions ClubMarge CostaClaudia BurrusCouncil On SPatricia ButlerJohn CourtMike BynumElizabeth CraMarianne CaprianoCurrent MedCarriage HouseRoseann DiOSean CassidyRonald and ORichard CaterLarry and DoDr. Anthony & Vivian (Tran) ChengElevare, LLCKathleen ChokaLO and CI ErJustin and Jessica ClupperMelvyn Erdo

Bruce Coburn Caroline Collar Marty and Julie Collins Sean Collins Katia Cook Marge Costa Council On Senior Services John Court Elizabeth Craker Current Mechanical Roseann DiCapua Ronald and Catherine Duchovic Larry and Donna Duhamell Elevare, LLC LO and CI Engquist Melvyn Erdos

James Ezell Ronald and Karen Fecher David Fee First Merchants Corporation Gordon Fisher Fort Wavne Children's Zoo Frontstream Fred Fulkerson Palermo Galindo James Ganaway John Ganjamie Tadd & Jean Garshwiler Belinda Garza Nancy and Paul Gasparini Chris and Deb Goeglein Lucinda Gonzalez

#### Individuals & Businesses

Manny Gonzalez Matthew Goodman David Grant Howard Green Alan Grinsfelder John and Anita Guingrich **Rich Habegger** Adam Hall Gilbert and Suzanne Hamman Mathematica Policy Research Freda Harmever Judy Harris Linda L Hartley Charlie Hatten Allen and Vicki Hauser Judy Henderson Heritage Lions Club Cheri Hitzemann Ken & Jan Hoffman **Diane Humphrey** Keith and Sylvia Hyman Insource James Jaksa Robert Johnson Shannon Johnson Tony and Sherry Johnson Verleaish Jones Andrew and Betsy Kachmar Carl and Linda Kahlenbeck **Charles Kaplan** Dr. Sherwin Kepes Kathleen Kish Kroger Karen Kurowski Lorraine Kushner Lake City Bank Robert Lee

Lon & Jill Leech Robert & Sandra Lemon Gordon & Nancy Lewis Laura Lindsav Samuel Loeffler Longe Enterprises Judi Loomis Carl Marcham Shawn McArdle Tim McCrea Doug McKibben Kathy McNeill Michael McNett W John Meinzen Devin and Renee Meunier Arthur Meusel Eric Mever Stacev Mever James Miller Deborah Minardi Raymond Muller Janice Murayama **Charity Murphy** Network for Good **Brenda Niccum** Dennis Noak Paul Noel Pat Norman Kay Novotny-Yost Nucor Building Systems Elizabeth Nygaard Old National Bank Omnisource Robert Perry Peters Body Shop

PHP **Bruce Pinsky PNC Financial Services** Lisa Poole Tamara Popoff Leigh Pranger Psi lota Xi - Theta Theta Chapter Nikki Ouintana Angela Radford Heather Ramig John Reche Paula Reed Barbara Rev Melanie Rev Carole Revnolds Sandra Rhoads Shawn Rice Julie Richardson Adnana Rizvic Lanette Robinson **Rowe Industries Rebecca Rupright** Barbara Schroeder Charlene and Hank Schroeder Mary Arnold Schwartz Michael Sera Stan Shafer Kevin Shook Rena Shown Pam Sibley Cynthia Smith Mark Smith **Katherine Spencer Forest Sponseller Garth Sponseller Richard Stahl** 

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#### Looking ahead:

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After an extensive research project and sustainability study, The League is looking forward to the future with its next service expansion. The last service expansion for our agency occurred in 2017 with the addition of the Home Health Care Plus program.

The League is strategically planning its moves for the following:

#### **A Pooled Trust**

#### A Cafe & Facility Expansion

#### **Revolutionizing Youth Transition**

Stay tuned as developments continue....